

Kerestine Law

Denton Family Law & Divorce Attorney

COVID-19 NOTICE

With our world changing daily as the Coronavirus (COVID-19) impacts our communities, Kerestine Law wants to reassure you that our office is open and operating and our staff is still available to you. It is of the utmost importance that the needs of our clients are met well-being mindful of the well-being of our community.

Our office will be conducting business under the following protocol until further notice:

- 1. In-Person Meetings. Pursuant to the CDC guidelines of social distancing and shelter in place orders, all in person meetings are suspended pending further notice. This is for the safety of your family and the community as a whole.*
- 2. Video Conference. Our office has several video conferencing services to allow our clients access to legal services. All video conferencing will maintain confidentiality and is available for you to use via your computer or telephone. Upon your request for a video conference, you will be provided with secure credentials and a date and time for your video conference.*
- 3. Phone Conference. We will continue to be available via telephone – this process will not change.*
- 4. Email. We will continue to be available via email – this process will not change.*
- 5. Work on Client Cases. We continue to be able to work on your case. Services are being provided via remote access and your legal matter will continue to be serviced. Communication with the office can continue via email, phone or video conference.*

6. Work on New Client Cases. Consultations are available via video conference or phone. In-person consultations are being temporarily suspended. We plan on following the same protocol for the health and safety for our current clients with all new clients.

7. Court Hearings/Trials. The Courts have modified their standard operations and non-emergency hearings are all being cancelled and rescheduled. We are following the situation closely and are updated daily on the changes occurring at the surrounding Courthouses. Please understand your court hearing and/or trial being cancelled is out of our control. We appreciate your patience as this process continues to unfold and we work to get back on the Court's docket on the first available date.

8. Mediations. Many mediations are being cancelled or rescheduled to ensure everyone's health is prioritized. In those instances where one wishes to move forward with mediation, mediation can occur via video conference. In such instance, each individual will participate from their "home base" while the mediator works on a confidential basis with each party and their respective attorney.

As the situation with the Coronavirus / COVID-19 continues to evolve, our office will continue to follow the guidance of the District Courts, the Centers for Disease Control and the State of Texas to ensure we keep your family and our families safe.

You can monitor the Denton County and Denton County District Courts' procedures and standing orders regarding safety measures, spring break, and hearings on this following website:

<https://dentoncounty.gov/Departments/District-Courts/District-Court-Administrator>

If you need anything regarding an existing matter, or have a new matter, please do not hesitate to contact us.

Please keep in mind the need to respect social distance. We are committed to working on your case in the most expeditious, safe and personalized manner possible.

If you have a true emergency, please call 911. Should you not be able to reach me, you can contact my office 940-387-8719 we are monitoring the phone. You can also reach my office via email at jennifer@juliakerestine.com and julia@juliakerestine.com.

Wishing you and your family stay healthy during this difficult time.